

Making a Doctor's Appointment

CEFR B1 Roleplay



1. Warm-up Discussion

1. How often do you visit the doctor for a check-up or when you're feeling unwell?
2. What information do you need to provide when making a doctor's appointment?
3. Have you ever had to reschedule or cancel a doctor's appointment? How did you do it?
4. What are some common reasons people might need to see a doctor (e.g., cold, injury, check-up)?
5. How do you feel when you need to make a doctor's appointment? Do you feel nervous or relaxed?
6. What questions might you ask when making an appointment (e.g., availability, doctor's specialty)?

2. Example Conversation: Making a Doctor's Appointment

Student A (Patient): Good morning. I'd like to make an appointment with Dr. Smith, please.

Student B (Receptionist): Good morning! Can you please tell me your name and the reason for the appointment?

Student A: My name is Maria Lopez. I've been feeling unwell for a few days and need to see the doctor.

Student B: Thank you, Maria. Dr. Smith is available on Thursday at 10 a.m. or Friday at 2 p.m. Which time works best for you?

Student A: Thursday at 10 a.m. would be perfect.

Student B: Great! I've booked your appointment for Thursday at 10 a.m. Do you need any other assistance today?

Student A: Yes, could you please tell me if I need to bring anything to the appointment?

Student B: You should bring your ID, any medical records you have, and your insurance card if you have one.

Student A: Thank you! Also, can I ask how long the appointment might take?

Student B: The appointment usually lasts about 30 minutes. Is that okay?

Student A: Yes, that's fine. I'll be there on Thursday at 10 a.m. Thank you for your help!

Student B: You're welcome, Maria. We'll see you on Thursday. Take care!

Student A: Thanks! Have a good day.

Student B: You too. Goodbye!

3. Background

You haven't been feeling well for a few days and decide to make a doctor's appointment. The patient needs to provide their personal information and the reason for the visit, while the receptionist helps schedule the appointment and provides relevant details. The conversation takes place over the phone.

4. Instructions

Student A (Patient):

You are not feeling well and need to make a doctor's appointment. Call the doctor's office, provide your personal information, and explain why you need the appointment. Choose a time that works for you and ask any necessary questions, such as what to bring or how long the appointment will take.

Student B (Receptionist):

You are the receptionist at a doctor's office. A patient calls to make an appointment. Ask for their personal details and the reason for their visit. Offer available times for the appointment and answer any questions the patient might have about the visit.

5. Vocabulary List

appointment, schedule, availability, patient, receptionist, check-up, reschedule, cancel, medical records, insurance card, ID, reason, symptoms, time slot, confirm, book, consultation, duration, reminder, follow-up.