

## Booking a Hotel Room

CEFR B1 Roleplay



### 1. Warm-up Discussion

1. When was the last time you stayed in a hotel room and what was your experience like?
2. What do you usually look for when choosing a hotel (e.g., price, location, facilities)?
3. How do you usually book a hotel room (e.g., online, by phone, through a travel agency)?
4. What kind of room do you prefer when staying at a hotel (e.g., single, double, suite)?
5. What information do you think is important to ask when booking a hotel room?
6. What special requests might you make when booking a hotel (e.g., a room with a view, late check-in)?

## 2. Example Conversation: Booking a Hotel Room

**Student A (Hotel Receptionist):** Good afternoon, [Hotel Name]. How can I help you today?

**Student B (Guest):** Hello, I'd like to book a room for next weekend, please.

**Student A:** Of course! May I ask for your name and the dates of your stay?

**Student B:** Sure, my name is Alex Johnson, and I need the room from Friday to Sunday, so two nights.

**Student A:** Thank you, Mr. Johnson. What type of room would you prefer—single, double, or suite?

**Student B:** I'd like a double room, please. Is breakfast included?

**Student A:** Yes, breakfast is included in the price. We also offer free Wi-Fi and access to our gym.

**Student B:** That sounds great! How much will it cost for the two nights?

**Student A:** The total cost for two nights in a double room is \$180. Would you like to go ahead and confirm the booking?

**Student B:** Yes, please. Can I request a room with a view of the ocean?

**Student A:** Certainly! I'll make a note of that request. How would you like to pay for the room?

**Student B:** I'll pay with my credit card when I check in.

**Student A:** Perfect. Your booking is confirmed, Mr. Johnson. We look forward to welcoming you next weekend.

**Student B:** Thank you very much! See you then.

**Student A:** You're welcome. Have a great day!

### 3. Background

You are a guest planning a weekend trip and need to book a hotel room. The hotel receptionist is responsible for helping you find the right room, answering your questions, and confirming the booking. The guest needs to decide on the type of room, check the price, and make any special requests. The conversation takes place over the phone.

### 4. Instructions

#### **Student A (Hotel Receptionist):**

You are working at a hotel and receive a call from a guest who wants to book a room. Ask the guest for their name, the dates of their stay, and the type of room they prefer. Provide details about the room options, price, and any additional services the hotel offers. Answer any questions the guest might have and confirm the booking.

#### **Student B (Guest):**

You are planning a trip and need to book a hotel room. Call the hotel to inquire about room availability, price, and any services included. Decide on the type of room and make any special requests you might have. Confirm the booking and ask any necessary questions before ending the conversation.

### 5. Vocabulary List

booking, reservation, single room, double room, suite, check-in, check-out, availability, included, special request, confirm, total cost, facilities, view, reception, payment, complimentary, cancellation, deposit, amenities.