

Making a Reservation at a Restaurant

CEFR A2 Roleplay



1. Warm-up Discussion

1. Have you ever made a reservation at a restaurant? How did you do it?
2. Why is it important to make a reservation before going to a popular restaurant?
3. What information do you usually need to give when making a reservation?
4. How would you ask about the availability of a table for a specific date and time?
5. What special requests might someone make when booking a table (e.g., window seat, high chair)?
6. How do you confirm the reservation details to make sure everything is correct?

2. Example Conversation: Making a Reservation at a Restaurant

Student A (Customer): Good evening. I'd like to make a reservation for dinner tomorrow night.

Student B (Restaurant Host): Good evening! Sure, what time would you like to reserve a table?

Student A: Around 7 PM, please. Do you have any tables available at that time?

Student B: Yes, we do. How many people will be in your party?

Student A: There will be four of us.

Student B: Great! Would you prefer a table by the window or in the main dining area?

Student A: A table by the window would be lovely, if possible.

Student B: We can arrange that. Do you have any other requests?

Student A: Yes, could you please make sure the table is non-smoking?

Student B: Of course. Your reservation is for four people at 7 PM, by the window, in the non-smoking area. Is that correct?

Student A: Yes, that's perfect. Thank you. How long will you hold the reservation?

Student B: We'll hold it for 15 minutes after the reserved time. Is that okay?

Student A: Yes, that's fine. Could I also leave a contact number?

Student B: Sure, please give me your number.

Student A: It's 555-1234.

Student B: Thank you, Mr. Smith. Your reservation is confirmed. We look forward to seeing you tomorrow!

Student A: Thank you very much. Have a good night!

Student B: You too! Goodbye.

3. Background

You need to make a reservation at a restaurant for dinner with friends. One of you will be the customer calling to reserve a table, and the other will be the restaurant host taking the reservation. The customer will ask about availability, make specific requests, and confirm the details of the reservation. The host will provide information and ensure the customer's needs are met.

4. Instructions

- **Student A (Customer):** You are calling a restaurant to make a reservation. Ask about the availability of a table, specify the time and number of people, and make any special requests. Confirm the reservation details before ending the call.
- **Student B (Restaurant Host):** You are taking a reservation over the phone. Answer the customer's questions, note their requests, and confirm the details of the reservation. Be polite and clear throughout the conversation.

5. Vocabulary List

- Reservation, table, available, party (group), non-smoking, confirm, request, dining area, hold, contact number.