

Booking a Hotel Room

CEFR A2 Roleplay



1. Warm-up Discussion

1. Have you ever stayed in a hotel? What was your experience like?
2. How do you usually book a hotel room? Do you use the internet or call the hotel?
3. What information do you need to provide when booking a hotel room?
4. What type of room do you prefer when staying at a hotel (single, double, suite)?
5. What services or amenities do you look for in a hotel (Wi-Fi, breakfast, swimming pool)?
6. How do you ask for special requests, like a room with a view or a late check-out?

2. Example Conversation: Booking a Hotel Room

Student A (Customer): Good morning, I'd like to book a room, please.

Student B (Receptionist): Good morning! Of course. When would you like to stay?

Student A: I'd like to stay from the 10th to the 12th of August.

Student B: Let me check... Yes, we have a rooms available. What type of room would you like?

Student A: A double room, please.

Student B: Sure, a double room is available. Would you like a room with a view of the sea?

Student A: That sounds lovely, yes, please.

Student B: Great. The double room with a sea view is \$100 per night. Does that work for you?

Student A: Yes, that's fine. Is breakfast included?

Student B: Yes, breakfast is included in the price.

Student A: Wonderful. Can I also request a late check-out?

Student B: Certainly. We can offer a late check-out at 1 PM.

Student A: Perfect. I'd like to confirm the booking, please.

Student B: All set! I just need your name and a contact number.

Student A: My name is Sarah Jones, and my number is 555-1234.

Student B: Thank you, Ms. Jones. Your room is booked. We look forward to your stay!

Student A: Thank you very much. See you soon!

3. Background

You are planning a short trip and need to book a hotel room. One of you will be the customer, and the other will be the hotel receptionist. The customer will inquire about room availability, prices, and make any special requests. The receptionist will provide information, answer questions, and finalize the booking.

4. Instructions

- **Student A (Customer):** You are calling the hotel to book a room. You need to ask about availability, room types, and prices. You may also have some special requests, like a room with a view or a late check-out.
- **Student B (Receptionist):** You are the receptionist at the hotel. Help the customer by providing information about the rooms, prices, and any special services. Be polite and helpful as you assist with the booking.

5. Vocabulary List

Booking/Reservation, Single room, Double room, Suite, Check-in, Check-out, Available, Amenities, Breakfast, Included, Contact number